

Attachment A

December 13, 2018 Council Priorities Workshop

Question: How might we evaluate the progress of our City goals and initiatives?

***Represents the number of responses received for the idea**

1. KPI's & Dashboard (7)*
2. Citizen engagement (7)
3. Are citizens better off- Quality of Life (6)
4. Measuring project milestones & final product, time and budget (4)
5. Productivity & Efficiency (2)
6. Set budget aligned to goals (2)
7. Staff/council check-in (2)
8. Full adoption of BI tools (2)
9. Good project management practices
10. Maximize tax value
11. Define project champion
12. Ongoing feedback methods
13. Post mortem on projects lessons learned
14. Tax payer ROI
15. Budget forecasting accuracy

Question: What elements would you like to see as part of a four year council workplan?

1. Multi-year budget (7)
2. Affordable housing targets (5)
3. Transportation Plan (4)
4. Service review – right service, right level and time (4)
5. Official Plan landed (3)
6. Transit Operational Plan (3)
7. Community connections/input (2)
8. Specific measures (2)
9. Trusting relationship (2)
10. Asset Management properly funded
11. Growth with zoning and affordable housing
12. Budget support priorities
13. Diversity and inclusivity
14. Establish priorities

15. Set tree canopy/ incentives by-law
16. More jobs locally- live and work here
17. Foundational plans completed and approved
18. Customer Service north of the highway implemented
19. E-plans- on-line development application and submission and processing approvals
20. Council priorities clearly identified and communicated year 1
21. Review budget process
22. City staff attraction and retention

Question: What comments do you have about the current Strategic Plan goals and initiatives?

1. Needs priorities (6)
2. Engagement with updates (5)
3. Needs breaking down (4)
4. Translate to City operations- core services (4)
5. No hard targets-measures-goals to better define success (3)
6. Capital budgeting does not support strategic priorities (3)
7. Shorter plan (3)
8. Need a four-year business plan – 25 year lens, tweak along the way (2)
9. Mechanisms for modifications- alignment important (2)
10. Guiding principles but need 4 year action plan
11. Focus on deliverables and tasks
12. Does department structure support Plan?
13. Broad goals allow for flexibility what are the results?
14. Corporate & service plans need to be truly aligned to it

Question: Please share your wish list for key projects in your Ward and in the City

1. Improve Transit network (6)
2. Customer service engaging citizens (5)
3. Finality to OP (4)
4. Urban Forest Management Plan update- Tree canopy more park land greener (3)
5. Official plan that meets everyone's needs (3)
6. Integrated mobility plan (2)
7. Transportation Master Plan (2)
8. One stop Planning and Building customer service counter (2)

9. More family friendly events
10. Strategy for structured and unstructured data
11. Resolution to school closures
12. Jobs/university attraction
13. Improved technology
14. Sobeys downtown & Aldershot
15. MMS
16. Parks Master Plan Update
17. Community Engagement
18. ERP
19. Redo downtown OP
20. Transit plan completed and identified